



# Quality Policy

Dugas Bowers Plating Company

Dugas Bowers Plating Company's ultimate goal and policy is to provide for our customer's total satisfaction with our products and services. We take pride in our workmanship and strive to ensure a safe working environment for our employees, subcontractors, Customers and guests.

Our philosophy: "We believe that by delivering a quality product, on-time at a competitive price will continually generate the revenue, growth and profitability we expect as a company.

We continually focus on:

- **Our commitment to comply with the requirements of ISO9001:2008.**
- **Our compliance with customer requirements through the application of Dugas Bowers Plating Company's 'Quality Management System (QMS)'.**
- **Our commitment to continually improve the effectiveness of our Quality Management System.**
- **Annual Review of 'Key Quality Objectives' to determine relevance during Management Review Meeting.**

This 'Quality Policy' shall be posted and/or made available to all personnel, implemented and reviewed at all applicable levels of Dugas Bowers Plating Company.

January 25, 2017

---

Approved by: Van Miller – President

Revision 01  
Revision Date: June 24, 2011

Electronic File QPM560 Management Review

Confidential